

The **total** solutions provider



The clue is in the name



# **Driver Management Services**

Fleet Efficiency specialise in driver management systems which include the essential, legal, moral and Duty of Care policies. Read the Driver Management checklist below to see if you are compliant.

# **Driver Management and Duty of Care Checklist:**

Does your business have the correct policies and procedures in regards to your fleet and legislation?

Do you have the correct policies and procedures in place to govern the safe and legal use of your fleet?

Does your business provide this information in a form of a handbook given to all drivers, containing all details of the policies, procedures and best practice information?

Yes / No

Do you have systems in place to monitor driving behaviour and driving hours (out of hours driving)?

Yes / No

Do you have the policies and procedures in place to regularly check your employees' driving licences?

Yes / No

If all of the above are in place are they being enforced?

Yes / No

Yes / No

Yes / No

If you answer no to any of the above you may be held personally accountable for your businesses conduct and require the services of Fleet Efficiency.

# **Driver Management services:**

# **Driver Licence Checking:**

Fleet Efficiency offers the service of conducting driver licence checks on behalf of our clients. Fleet Efficiency extracts driver information directly from the DVLA, and is fully compliant and registered with the Data Protection Act.

These services are performed regularly at agreed intervals and is dependent on a driver licence history.

### Features of Driver Checking:

- · Check if new or current drivers have passed their UK driving tests
- Check if the drivers have any undisclosed points on their licence
- Check the drivers are entitled to drive the category of vehicles they are drivina
- · Alert our clients of any risks in relation to their drivers
- · Provide secure online data to our clients about their drivers
- · Keep our clients up-to-date on the ever changing leglislation

## How this will benefit your business:

Section 87 (2) Road Traffic Act 1988 "It is an offence for a person to cause or permit another person to drive on a road a motor vehicle of any class if that other person is not the holder of a licence authorising him to drive a motor vehicle of that class".

The Metropolitan Police Traffic Legislation desk have explained that liability for any offence under this act and section is personal rather than corporate, usually falling on the Company Secretary. They will be increasing their enforcement activity.

# **Driver Management**

# **Telematics Solutions**

Using cutting edge technology and detailed reporting, clients are now able to view and examine the driving habits of individuals in terms of their positioning, speed, acceleration, deceleration and cornering speed. By monitoring this information we provide an insight into the positive changes your management could make to reduce driver risks, such as driver training, and in turn reduce fuel, maintenance and insurance costs.

# **Duty of Care**

### Are you compliant?

Under the 1974 Health & Safety at Work Act, employers have a responsibility for the safety of anyone driving vehicles on company business. This applies whether drivers are employed or freelance and whether vehicles are company or privately owned.

### Features of Duty of Care

- Undertake a risk assessment of your drivers, vehicles and operating practices
- Have written road safety policies and procedures
- Drivers must be given the necessary information, training and supervision
- Their journey safety must be audited and company policies / procedures amended where new risks are identified
- Incorporate the requirements of the relevant legislation and guidelines into your fleet policies

## Vehicle Fleet Policy & Drivers Guide

Fleet Efficiency has considerable experience and specialist expertise in writing bespoke 'Fleet Policy' and 'Drivers Guide' documents, which comprehensively address each of these vital issues, and many more.

By keeping abreast of ever changing legislation, taxation changes, and fleet operational developments, Fleet Efficiency produce Policy and Drivers Guides which incorporate 'Best Practice' and meet your 'Duty of Care' requirements.

### Policies & drivers guides should include but not be limited to:

- · Responsibilities of the company driver
- Who can drive a company vehicle
- Private use of company vehicle
- Health & safety procedures
- Driver training
- Vehicle security
- Motor insurance
- Incident procedure
- Breakdown procedure
- Parking and motoring fines
- Service bookings

- 24 hour emergency line
- Maintenance control
- Tyre replacement
- Windscreen management
- Replacement vehicle cover
- Breakdown cover
- Report management
- Recharge management
- Fuel usage control

### **Interactive Systems Provision:**

Fleet Efficiency uses the most up-to-date fleet management systems available which allows us to offer our clients the most efficient and visible way of keeping track of their fleet and drivers at the click of a button.

### Features of Interactive Systems Provision:

- Help save your company time
- Reduces and control your overall operating costs
- Provides management information on demand
- Integrates with your business software and processes
- Improves levels of service
- Helps you to achieve the best practices
- Provides total fleet and driver visibility



# Fleet Management Services

# **Funding options:**

Fleet Efficiency is an independent and bespoke vehicle procurement and finance specialist which can provide flexible funding options to match the needs of our clients. Fleet Efficiency uses our buying power to negotiate significant discounts with manufacturers which we then pass on to the customer. We have built close working relationships with some of the leading and most reputable finance companies enabling us to quote for all our clients funding needs including car, vans and trucks.

## Funding options available:

- · Business vehicle finance
- · Personal vehicle finance

# **Policy Controls**

Fleet Efficiency is a policy control specialist that has considerable experience in writing bespoke company vehicle policies. These documents meet and exceed all required contents such as health and safety regulations, maintenance procedures, driver responsibilities, duty of care, foreign travel, motoring offences and Benefit in Kind taxation. Once written, Fleet Efficiency continue to work closely with its clients to keep them up-to-date with ever changing legislation and taxation as well as developments in fleet operational tools that can assist with "Duty of Care" and "Best Practice" requirements.

### **Acquisition Management:**

Fleet Efficiency can advise and recommend the best suited vehicle for your businesses application, taking into consideration expected retention period, mileage, usage and finance requirements. We will help negotiate with the vehicle manufacturer to ensure you get the highest level of manufacturer discount and dealer support. We can also use our many years of experience to find a vehicle funder to finance the acquisition at the most competitive rates. Our large network of suppliers and our experience in this area allow significant benefits.

### These include:

- Dedicated customer care management team
- Financial analysis and advice
- Negotiation with manufacturers and finance houses on your behalf
- Delivery of your new vehicle to any location in the U.K mainland
- Vehicle familiarisation programme for your drivers upon delivery

### **Disposal Management:**

Fleet Efficiency provides the services of disposal management which ensures that our clients benefit from the most suitable approach to every transaction. This bespoke service can include:

- Replacement reports
- · Collection from any location in the UK
- Pre-sale inspection (including remedial work) and report
- · Staff sales
- Business sales
- Auction sales
- Advice and support

# Fleet Management Services

### **Telematic Solutions:**

Fleet Efficiency offers telematics solutions which provide crucial information on both your company's fleet and **drivers**. Our experienced customer care managers can then interpret this data to show how your transport functions can be improved by providing and implementing pro-active, fleet-specific enhancements.

### **Accident Management:**

Fleet Efficiency has a 24 hours a day, 7 days a week dedicated Accident Risk Management team which your drivers are able to contact in an event of an accident. This service provides a number of activities that may include vehicle recovery, driver repatriation, uninsured loss recovery, third party claims handling, replacement vehicle and insurance claims notification.

### Benefits of Accident Management:

- One telephone number to contact in an event of an accident
- No paperwork needed
- Reduced downtime and other operational costs
- Minimum inconvenience and other intangible costs
- Control of fleet accident-associated cost
- Effective risk management
- Total visibility through our interactive systems

## **Driver Licence Checking:**

Fleet Efficiency offers the service of conducting driver licence checks on behalf of our clients. Fleet Efficiency extracts driver information directly from the DVLA, and is fully compliant and registered with the Data Protection Act. These services are performed regularly at agreed intervals and is dependent on a driver licence history.

### Benefits of Driver Licence Checking:

- Check if new or current employees have passed their U.K. driving tests
- Check if the drivers have any undisclosed points on their licence
- Check the drivers are entitled to drive the category of vehicles they are driving
- Alert our clients of any risks in relation to their drivers
- Provide secure online data to our clients about their drivers
- Keep our clients up to date on the ever changing leglislation

### Interactive System Provision:

Fleet Efficiency uses the most up-to-date fleet management systems available which allows us to offer our clients the most efficient and visible way of keeping track of their fleet and drivers at the click of a button.

### Benefits of Interactive Systems Provision:

- Helps save your company time
- Controls and reduce your overall operating costs
- Provides management information on demand
- Integrates with your business software and processes
- Improves levels of service
- Helps you to achieve the best practices
- Provide total fleet and driver visibility



# **Fuel Card Services**

Fleet Efficiency are helping businesses throughout the UK to save thousands of pounds on their fuel requirements both here and across Europe, through a range of fuel card products. In addition to the savings you will make on the fuel itself, all our products are supported by leading edge web based technology, providing you with all the information you'll ever need to manage and control your purchases. So whether your priority is to reduce costs, have greater control or improve administration, you need to contact us because we have the fuel card solution for your business.

# **Fuel Cards Checklist:**

Has there been any times where your current fuel purchase method has let you down?

Are you currently not being provided with Fuel Card services which go above and beyond savings on fuel costs?

Are you looking for a secure more efficient alternative method for your drivers to pay for fuel rather than cash or credit card?

Yes / No

Is the site network coverage crucial to your vehicle distribution?

Yes / No

Yes / No

Is security a number one priority for your company?

Yes / No

Yes / No

Are you looking for a bespoke Fuel Card which tends to all your fuel purchase needs? Yes / No

If your response was yes to any of the above then Fleet Efficiency is the right answer for you.

# The Problem:

- High fuel prices
- Multi site account management
- No management information on company's fleet
- Lack of security

- Giving drivers cash for payment of fuel
- Obtaining fuel receipts
- Reclaiming VAT of fuel
- Staff using own funds for fuel and reclaiming

# The Solution:

- Savings on fuel available: Fuel Cards are of high value to businesses due to the fact they offer a significant saving in the current price of fuel, making a potential saving of up to 3 pence a litre and eliminating regional price fluctuations
- Site networks: The Fuel Cards services provide a large network of refuelling sites (typically one in three) in the U.K. strategically located to ensure your vehicles need not drive off route to refuel, with most able to cater for the largest vehicles on the road
- Increased Security: Each Fuel Card is tailored to our client's requirements (driver, vehicle, fleet number etc.)
  - Our clients also receive a VAT approved invoice which includes a fuel management report showing details of each transaction, vehicle registration and mileage if requested
- Credit Facility: Interest free credit is offered on all transactions (subject to status), with payments conveniently collected by Direct Debit

# Vehicle Fuel Card Services

### The Solution continued:

- E-Billing this ensures that your information arrives up to 3 days earlier than by post and also enables you to store fuel transactions on your PC, a far more secure and flexible way of handling the data.
- Bespoke Fuel Cards: Many of the Fuel Cards can be tailored for use by vehicle, driver and fleet size on request. Also fuel cards can be up-graded for use of non-fuel goods such as car wash, food, drink and any other purchases at the discretion of the company's management.
- Recovery of VAT is made more efficient by reducing administration.
- European Fuel Cards available.

### **Interactive System Provision:**

Fleet Efficiency Ltd uses the most up-to-date fleet management systems available which allows us to offer you the most efficient and visible way of keeping track of your fleet and fuel operations by a click of a button.

- Helps save your company time.
- Controls and reduces your overall operating costs
- Provides management information on demand
- Integrates with your business software and processes
- · Improved levels of service

- Helps you to achieve the best practices
- Provides total fleet and driver visibility

### What this means to your business:

Example of potential savings:

Potential saving per litre (pence) 3
Company fleet size 35
Mileage per vehicle (per annum) 45000

Miles per gallon 25 Savings over period (years) 3 Saving (£) 25,800

### Testimonial:

"Competitive- Efficient- Friendly- Reliable, are the key words we use to describe the fuel card services and the system of operation that Fleet Efficiency provide.

Fleet Efficiency provides us with the pioneering opportunities to tackle the major overheads which our company carries on the cost of fuel, advising us on a weekly basis of our fuel costs, easing our budget control.

With quick up-to-date electronic invoicing, a huge coverage of the UK road system and excellent security systems Fleet Efficiency provide everything that our business could ever require to manage our fuelling operations.

So from years past and hopefully years to come may our association continue"

Paul Hayman. Operations Director, Multiassistance Limited.



# The Fleet Efficiency Shop



# **Satellite Navigation**

Fleet Efficiency offer a selection of the most advanced satellite navigation devices available on the market, offering the easiest and most efficient ways for reaching your chosen destination including advisory speed limits, black spot alert and hazard warning systems.



### Bluetooth Hands-Free Car Kit

Bluetooth hands-free kits allow for the use of a mobile phone whilst driving. The Bluetooth hands-free devices not only offer convenience and comfort but also offer the necessary safety requirements of using your mobile phone whilst driving. The Bluetooth hands-free kits are provided with an onsite installation, repair and a one year onsite warranty.



## Breakdown & Emergency Vehicle Packages

Fleet Efficiency offer the most equipped vehicle accessories packages available. These packages offer everything you may need while travelling in your motor-vehicle nationally and internationally. These products are provided in the form of standard, medium and full sized packages. Bespoke packages are also available on request.

**Act now:** Contact Fleet Efficiency for more information by visiting our website at **www.fleetefficiency.com** or phone us on **0870 1993 495.** 

The total solutions provider



# Vehicle Telematics Services

Fleet Efficiency are assisting businesses throughout the UK to improve their company profitability through effective and efficient vehicle, staff and resource management through a bespoke and integrated approach to telematics systems. Fleet Efficiency offer the services of assessing your transport functions and how they could be improved by providing information on driver behaviour and fleet operations so that effective changes in your management can be implemented.

#### **Vehicle Telematics Checklist:**

Are you constantly looking for ways to improve the efficiency and productivity of your transport operations? Yes / No

Do you wish to implement risk-free and cost effective ways of communicating with your fleet?

Yes / No )

Are you looking for a trouble-free way of keeping track of your fleet and drivers?

Yes / No

Do you wish for all information required to be accessible and delivered to your desktop in real time?

Yes / No

If your response was yes to any of the above then Fleet Efficiency is the right answer for you.

### **Interactive System Provision**

Fleet Efficiency Ltd uses the most up-to-date fleet management and telematics systems available, which allows us to offer you the most efficient and visible way of keeping track of your fleet and drivers at the click of a button.

### Features and Benefits of Interactive Systems Provision:

- Driver, vehicle, asset and trailer tracking
- · Easily accessible through our website
- Real-time functionalities
- · Helps save your company time
- Controls and reduces your overall operating costs
- Provides management information on demand
- Improved levels of service
- Helps you to achieve the best practices
- Provides total fleet and driver visibility

### **Telematics Communication:**

Fleet Efficiency have a great understanding of the importance of the communication between the company and the mobile fleet. Our integrated telematics communication services can provide the solutions to your communication barriers, removing unnecessary costs of data transfer and increased administration. These services also allow a safe 2-way form of communication removing the risk of driver distraction and other Duty of Care obligations.

#### Features and Benefits of Telematics Communication

- Mobile Data Terminals (MDT) offers a cost effective in-vehicle communication solution which allows the users to communicate via free-text, pre-programmed messages and voice channels allowing total visibility of your fleet movements
- **Personal Digital Assistant** (PDA) The PDA allows for constant contact with your mobile workforce and facilitate the transmission of text messages, phone calls, e-mails, digital downloads and is capable of running satellite navigation software.

#### **Driver Identification:**

Fleet Efficiency offers the services of driver identification through our advanced Dallas touch Key fob. The Dallas touch keys offer an effective driver identification and vehicle management solution, with specific keys allocated to individual drivers to guarantee accurate recording of when a particular vehicle is switched on and off and by which driver.

### Features and Benefits of Driver Identification:

- Total visibility of vehicles and drivers from our integrated systems
- Which vehicles are allocated to which driver
- Reallocation of vehicle alert

- Accurate recording of driver and vehicle from the start of the day to the finish
- · Each key has a unique code
- 20 touch keys can be programmed into one vehicle

#### Benefit in Kind

This service solution provides full compliance with benefit in kind taxation requirements. In coordination with the comprehensive reporting offered through our systems, accurate private and business mileage records are kept Inland Revenue complaint to avoid taxation issues for the business and its drivers.

Guiding you in the right direction

# Vehicle Telematics Services

### **Driver Management**

Using cutting edge technology and detailed reporting, users are now able to view and examine the driving habits of individuals in terms of their positioning, speed, acceleration, deceleration and cornering speed. By monitoring this information we provide an insight into the positive changes your management could make to improve on these behaviours.

### Features and Benefits of Driver Management:

- Review of driver behaviour and habits
- Highlight driver shortfalls
- Introduce pro-active managerial response (training)
- Identify and reduction of driver risks
- Reduce cost of fuel, maintenance and insurance

### **Risk Management**

The highly advanced Telematics Enabled Risk Management (TERM) chip records a high volume of data at a high frequency to analyse the driver habits of an individual with outstanding accuracy, identifying potential risks and collecting information in cases of an accident.

### Features and Benefits of Risk Management:

- Data collected at a rate of up to 256 times per second
- Identification of vehicles and drivers at risk
- Providing crucial data in the case of an accident
- Data available when the set appropriate driving limits are broken
- All information is available through our interactive systems

### Satellite Navigation:

Fleet Efficiency provide the solution to all of your transportation requirements providing navigation solutions which are adapted for your specific needs, including satellite navigation with up-to-date street level mapping, real-time navigation data, traffic alerts, safety alerts and many more.

## Features and Benefits of Satellite Navigation:

- Improve efficiency and productivity of your transport operations
- Can be tailored to your requirements

- Decrease downtime and fuel costs
- All information is available through our interactive systems

### **Electronic Time-Sheets:**

By keeping track of your vehicles and drivers' progress from the start of the day to the finish you are able to collect valuable information which can then be used by your management to make efficient pro-active changes.

### Features and Benefits of Electronic Time-Sheets:

- Total visibility of your fleet and driver operations
- Information used to make positive managerial changes
- Measure compliancy with the working time directive
- Allocation of overtime
- Increase productivity
- Monitoring out of hours driving

### **Vehicle Security:**

Fleet Efficiency offers state of the art technology to reduce the impact of vehicle and asset theft and enable an integrated approach to stolen vehicle, asset and trailer recovery:

### Features and Benefits of Vehicle Security:

- Instantaneous alert of vehicle theft
- Vehicle, asset and trailer tracking
- Increased possibility of vehicle and asset recovery
- Ensuring the loss of vehicle and assets do not have a profound effect on the business
- Decreases downtime

### **Pro-active Servicing:**

Our telematics services allow us to provide pro-active servicing by keeping up-to-date information on all of your company's fleet. By constantly being up-dated on your vehicles status we are able to monitor areas such as the mileage and contact you once your vehicles are due a service.



# **Vehicle Funding Services**

Fleet Efficiency is an independent vehicle procurement and finance specialist which provides flexible funding options to match the needs of our clients.

Fleet Efficiency has built close working relationships with some of the leading and most reputable finance companies, enabling us to quote for all funding options including car, vans and trucks.

As an independent company we use our buying power to negotiate significant discounts with manufacturers which we then pass on to you the customer. These discounts when combined with the funding options we have in place result in fantastic deals.

Our reputation is built not only on our competitive pricing but also on our customer service. We take the long term view of customer relations and are as happy to give any help, support and advice after sales as we are before.

# **Business Funding Solutions:**

### **Contract Hire:**

Contract Hire is probably one of the most popular finance options used by UK businesses. This option allows the customers to pay fixed monthly rentals without tying up capital. This vehicle funding method includes road fund licence and other warranties and benefits which apply for the duration of the contract (usually between 24 and 60 months).

#### **Benefits of Contract Hire:**

- Accurate and fixed monthly budgeting
- Improved cash flow
- Minimum Deposits
- · Fixed interest rates
- VAT recoverable on rentals

- No depreciation risks
- No vehicle disposal problems
- Flexible terms in regards to the duration and mileage of the contract
- Optional maintenance and service packages

#### **Contract Purchase:**

This form of vehicle finance includes fixed monthly payments over a fixed term, rate and mileage. Contract Purchase may share benefits of the disposal of the vehicle and removes the risk of any shortfall. Vehicles are shown on the company's balance sheets and capital allowances can be claimed.

### **Benefits of Contract Purchase:**

- Flexible contracts
- Low initial deposit
- Clients may return or claim ownership of the vehicle
- No disposal risk
- Optional maintenance and service packages

### Financial Lease:

This funding option is an alternative to Contract Hire where the hirer has the opportunity of paying back the capital cost of the vehicle over a longer period of time. The hirer also has the option to pay a lower rental payment during the contract period and pay a final rental based on the anticipated resale value of the vehicle.

### Benefits of Financial Lease:

- Lower initial payments
- Fixed cost motoring

- Fixed interest rates
- VAT recoverable on rentals

### **Hire Purchase:**

With Hire Purchase an initial deposit is paid and the rest of the sum is repaid monthly, usually over a period of one to four years. Ownership will be then passed to the business when all payments have been made. This option also allows the option for a final payment in order to lower monthly costs, available with fixed and variable interest rates.

### Benefits of Hire Purchase:

- Vehicle registered in the name of the client
- VAT recoverable on Hire Purchase
- Fixed or variable interest rates
- Interest element of repayments can normally be offset against taxable profit
- The asset appears on your balance sheet
- Monthly payments are not subject to VAT

# Vehicle Finance Services

# **Business Funding Solutions Continued:**

### **Operating Lease:**

This type of vehicle funding allows the customers to outsource vehicle acquisition and disposal, where Fleet Efficiency will obtain ownership of the vehicle and our clients reserve the right of exclusive use. Other aspects include monthly payments, no liabilities shown on your accounts (off-balance sheet) and flexible lease agreements

### Benefits of Operating Lease:

- Provides accurate cash flow
- No risk of ownership
- Frees up capital
- No depreciation risks

- No disposal risk
- Lease payments may be fully tax deductible
- Fixed interest rates
- Optional maintenance and service packages

### Sales and Leaseback:

This funding method allows clients who own their fleet to release the capital invested in it. This is done by selling the vehicles at fair market value to Fleet Efficiency and then renting them back. The cash injection can then be invested back into the client's business. This scheme also takes away any risk on the disposal at the end of the contract and frees up valuable management time.

#### Benefits of Sales and Leaseback:

- Release of capital
- Increases working capital
- Allows re-investment of funds
- Reduction in administration
- Can be offered for all vehicles (new or used)
- Streamline cash flow
- No risk on residual value
- Fixed monthly payments
- Optional maintenance and service

# **Personal Funding Solutions:**

### Hire Purchase:

With Hire Purchase an initial deposit is paid and the rest of the sum is repaid monthly, usually over a period of one to four years. Ownership will be then passed to the business when all payments have been made. This option also allows the option for a final payment in order to lower monthly costs, fixed and variable interest rates.

### Benefits of Hire Purchase:

- Total control of assets
- Vehicle registered in the name of the client
- VAT recoverable on hire purchase
- Fixed or variable interest rates

- Interest element of repayments can normally be offset against taxable profit
- The asset appears on your balance sheet
- Monthly payments are not subject to VAT

#### Personal Contract Hire:

This form of vehicle finance is popular with individuals that wish to substitute a cash allowance for the benefit of a company car. This is an alternative for private individuals buying a vehicle for uses other than their business.

#### Benefits of Contract Hire:

- Flexible monthly costs
- No depreciation risks
- No disposal risk

- Freedom over choice of vehicle
- Optional maintenance and service packages

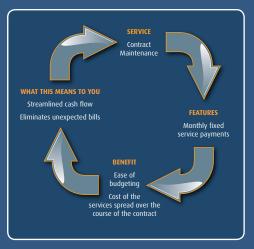
### **Personal Contract Purchase:**

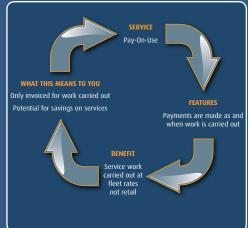
This funding option is the similar to contract purchase but differs where VAT, accounting and taxation considerations are excluded.

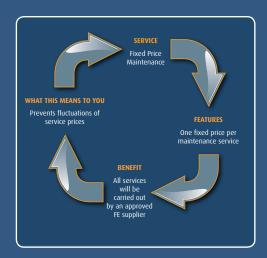


# Vehicle Maintenance Services

Fleet Efficiency is a bespoke and specialist vehicle maintenance provider. Building a close relationship with our customers allows us to assess, plan and allocate the best solution and maintenance requirements. The three main types of maintenance services provided are contract maintenance, fixed and pay-on-use maintenance.







# **Contract Maintenance Services:**

With Contract Maintenance our clients pay a fixed monthly fee which reflects the estimated cost of their fleet's maintenance needs over the period of the contract (usually a period of three years). This is a benefit to our clients since the amount paid monthly will cover all maintenance service costs for the duration of the contract. The benefit is that it allows client's to spread the cost of maintenance over a longer period of time and removes the risk of unexpected service repair bills.

### **Benefits of Contract Maintenance:**

- Fixed monthly payments
- Manufacturers' original parts
- Full compliance with manufacturers' service and repair schedules
- Collection and delivery
- Full reporting on services

- One number, 24-hour control centre
- Complete warranty and policy claims administration
- Over 6,000 approved suppliers
- Minimal downtime
- Driver technical support call-centre

Agreeing to your terms: For further information and advice on the Vehicle Maintenence options that are best for your business, please enter our web-site at www.fleetefficiency.com or phone us on 0870 1993 495.

# Vehicle Maintenance Services

## Pay-On-Use Maintenance Services:

Pay-On-Use service maintenance is an alternative option to contract maintenance, where the clients' have the opportunity to pay for the maintenance as and when the vehicles require servicing. The cost of the Pay-On-Use service maintenance may vary but allows Fleet Efficiency to manage the maintenance costs on our customers' behalf and only invoice for work that has been completed. Dependent on our customers' fleet maintenance needs there is a potential to save our clients a substantial amount of capital on their fleets' maintenance.

### Benefits of Pay-On-Use maintenance services

- Pay as you use
- Up to 30 days credit
- Manufacturers' original parts
- Full compliance with manufacturers' service and repair schedules
- Collection and delivery
- Full reporting on services
- One number, 24-hour control centre
- Complete warranty and policy claims administration
- Driver technical support call-centre

### **Fixed Priced Maintenance**

Fleet Efficiency also offer Fixed Price Maintenance, which is similar to the Pay-On-Use system except that clients pay a fixed spend rate for a vehicle's maintenance requirements during a service. These services are provided through our specialist and approved network of UK garages. The service provided covers 70% of all routine maintenance requirements with all costs being fixed for one year.

For the driver requesting a service the process is simple to use, either phone the 24 hour, 7 days a week control centre or book online through the Fleet Efficiency website. For the fleet manager all records are kept permanently up-to-date and can be viewed through the website, received electronically or in hardcopy.

### Benefits of Fixed Price Maintenance Services

- Fixed service payments (eliminating up-selling and add-on costs)
- Manufacturers' original parts
- Full compliance with manufacturers' service and repair schedules
- Collection and delivery

- Full reporting on services
- One number, 24-hour control centre
- Complete warranty and policy claims administration
- Over 6,000 approved suppliers
- Minimal downtime
- Driver technical support call-centre

### Interactive Systems Provision:

Fleet Efficiency uses the most up-to-date fleet management systems available which allows us to offer our clients the most efficient and visible way of keeping track of your fleets operations management by a click of a button

### Benefits of Interactive Systems Provision:

- Helps save your company time
- Controls and reduces your overall operating costs.
- Provides management information on demand
- Integrates with your business software and processes
- Improved levels of service

- Helps you to achieve the best practices
- Provides total fleet and driver visibility

